



# Travis County Emergency Services District No. 2

# WHEN YOU NEED US, WE'LL BE THERE.

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"IN 2021, TRAVIS COUNTY ESD NO. 2  
RESPONDED TO **13,332** SERVICE CALLS"

**Fire Calls**

**923**

**EMS Calls**

**9,656**

**Other Calls**

**3,326**

ESD 2 provides EMS and fire services to approximately 150,000 residents  
in northeast Travis County

TO LEARN MORE PLEASE VISIT [WWW.PFLUGERVILLEFIRE.ORG](http://WWW.PFLUGERVILLEFIRE.ORG)

# BOARD OF COMMISSIONERS / FIRE CHIEF



**Michael R. Bessner - Board President**

**Rico Reyes - Board Vice President**

**Robert Turner - Board Secretary**

**Mike Howe - Board Treasurer**

**April Griffin - Assistant Board Treasurer**

**Nick Perkins - Fire Chief**

## 2021 OPERATING BUDGET TOTAL: \$28.8M



**\$17.3M**

**Emergency Operations**

**\$0.9M**

**Training**

**\$4.3M**

**Administration**

**\$0.8M**

**Community Risk Reduction**

**\$5.5M**

**Debt Service Payments and Cash-Funded Capital  
Project Expense**

## 2021 RISK REDUCTION ACCOMPLISHMENTS



**1,376**

**Total Inspections**

**8,526**

**Total Violations Identified & Repaired**

**486**

**Apartment & Hotel Inspections**

**3,642**

**Apartment & Hotel Violations Identified & Repaired**

**906**

**Smoke/CO Alarms Installed**

**2,216**

**Life Safety Systems Repaired**

**7 million sq ft.**

**New Projects/Development Reviewed and Permitted**

# COMMUNITY RISK REDUCTION



The District received a federal grant for smoke alarms to improve the life safety of residents whose homes either did not have smoke alarms or had one that was over 10 years old. **District firefighters went door to door to 3,000 homes every weekend to offer to install free smoke and/or carbon monoxide alarms with 10-year batteries.** At the end of this effort, we were able to install 3,150 alarms, which enhanced life safety to 4,100 people, including 1,500 children and 300 seniors.

## COMMUNITY RISK REDUCTION IN ACTION

In 2019, Travis County ESD No. 2 completed their first-ever Community Risk Assessment (CRA). The CRA is a study of our local community that is intended to help us better understand the residents we serve and to identify risks specific to our area.

**The study found nearly 70% of homes in our District were at risk of having smoke alarms that were either missing or more than 10 years old.** Smoke alarms expire after 10 years and may not respond appropriately in the event of a fire.

Using the information from the CRA, we applied for and received federal grant money that allowed us to install smoke and carbon monoxide alarms in targeted areas of our community that have an elevated risk of experiencing a fire injury or death.

Three weeks after we installed alarms in one of these homes where they previously had none, the family experienced a fire in the early morning while everyone was sleeping. **Because of the early notification from the recently installed alarm, this family of five, including a 9-year-old child, was able to safely exit the home with no injuries.**

## INSURANCE SERVICES OFFICE (ISO) RATING



- In April of 2021, the District earned a class 1 public protection classification from the Insurance Service Office (ISO). This is the highest rating a fire department can achieve, and only 1% of departments have this rating across the United States and less than 5% in Texas.
- Insurance for commercial properties and for many residential insurance companies recognize this rating and provide discounts to homeowners.
- A 10% discount on the average homeowners' insurance policy can result in approximately \$340 savings per year.
- Maintaining this rating is the next challenge for the District while we try to keep up with the incredible population growth in the area.

# EMS IN THE DISTRICT



Travis County Emergency Services District No. 17 (ESD No. 17) was created by a vote in specific portions of Travis County on May 1, 2021. ESD 17 now provides dedicated funding for advanced life support and ambulance transport services for portions of northeast Travis County by contracting with Travis County Emergency Services District No. 2 (ESD No. 2), The Pflugerville Fire Department, to provide these services. A property owner with a taxable home value of \$300,000 pays approximately \$11.25 per month or \$135 annually, to ESD No. 17 for ALS and ambulance transport services.

Residents of Pflugerville and its ETJ voted against being annexed into ESD No. 17. Travis County Commissioners chose ESD No. 2 to continue to provide high-quality, fast, and affordable ambulance service for Travis County residents outside the City of Pflugerville while a contract for service is finalized. City of Pflugerville officials chose a for-profit private ambulance corporation to provide service within the City of Pflugerville.

